GENERAL CAB confirms its mission to present itself in a highly competitive and selective market, as a serious and reliable interlocutor, with the aim of adequately satisfying the expectations and needs of customers and all interested parties, offering a range of innovative products with high quality performance.

The increasingly difficult international context, marked by conflicts and the return to the imposition of trade barriers, requires a profound reflection on the resources and means that the Organizations are called upon to commit to achieve such challenging objectives. GENERAL CAB firmly believes that the implementation and maintenance of a Quality and Environment Management System, compliant with the IATF 16949:2016 Technical Specification and the ISO 9001:2015 and ISO 14001:2015 standards, without neglecting the requirements concerning the safety and health of workers, are the main ways to achieve all its objectives.
The Management of GENERAL CAB is aware that every challenge can only be won thanks to the contribution and commitment of all Workers, so it confirms its commitment to:

- Involve all employees, to increase the sense of responsibility towards Quality, through training, information and training programs, thus ensuring continuous action of enhancement, motivation and professional growth of people;
- Promote a corporate culture aimed at preventing the onset of defects, through a systematic risk analysis, rather than their elimination a posteriori;
- Involve and raise awareness among all Suppliers, so that they take a responsible and proactive attitude towards Quality.

In order to achieve these objectives, GENERAL CAB confirms its commitment to directing all activities according to the following guided principles:

- Act in compliance with applicable laws, regulations and Customer Specific Requirements;
- Pursue customer satisfaction, as a measure for the quality of our services from a "Zero defect" perspective;
- Improve the productivity of the Company and, in particular, increase the effectiveness and efficiency of the professional services of the individual functions, rationalizing the use of available resources;
- Continue to grow as a supplier of complete solutions of Automotive components and systems, having flexibility as its competitive advantage;
- Achieve and maintain leadership, with a special focus on Technology, Product, Reliability and Safety in an context of Honesty, Transparency and Fairness;
- Continue to be a "First Choice" for our Clients

The Continuous Improvement Plan is defined based on this Policy.

The General Management undertakes to promote, implement, maintain and periodically review this Policy based on the evolution of the environmental, socio-economic and institutional context.

All GENERAL CAB personnel are therefore required to comply with the spirit of this Policy.

Revision	*Date*	*Description*	*Prepared*	*Approved*
9	12/01/2026	Document Review	P.Marra	M.Torchio